



QUALITY POLICY

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NRG Industrial is a leading electrical services and labour hire provider to mining, industrial and solar customers throughout Central Queensland and the Bowen Basin.

NRG aim to provide a high standard of service to meet or exceed our customer's expectations with the support of our Quality Management System. The system is based on the requirements of AS/NZS ISO 9001. It provides the framework for setting our quality objectives and the systems and processes required to achieve these objectives and ultimately customer satisfaction.

We are committed to meeting the requirements of this standard and promoting continual improvement of our performance, resulting in operational efficiencies, increased competitiveness and the sustainability and growth of our business.

This policy is communicated to our employees via the Company Induction, is displayed at NRG Industrial offices and is accessible from our website.

The Quality Management System and supporting Policies are endorsed by the Director of NRG Industrial and reviewed at regular intervals to ensure relevance is maintained as our organisation evolves.

A handwritten signature in black ink, appearing to read 'Grantley Jack', written over a horizontal line.

Grantley Jack

Director

NRG Industrial Pty Ltd